

Hello there DCNZ,

I'll keep this short and to the point.

The Changes (Naming Policy) to the 2003 HCPA that have vested you guys, a statutory body, with formulating and then implementing this policy is not, in my opinion appropriate. From my painful experiences dealing with you guys in [REDACTED] I discovered that highly paid members of the DCNZ administrative staff were/are not altogether knowledgeable or even honest. I was victimised by you people and have the written evidence from that the period to back up what I am writing today.

*In my opinion I do not believe that you can be trusted with this much power.* To be able to wield the power that literally could ruin someone belongs to an organisation with much, much more integrity than the one that injured me in [REDACTED].

Unfortunately you people do NOT answer to any easily identifiable source..... you are a 'statutory body'... getting a meaningful audit of your systems, processes and behaviour is not something the average practitioner can implement i.e. a 'Judicial Review'... This should bother you guys but from my experience in [REDACTED], it did not. As far as I know, there are no systems in place for you to actually support your stake-holders in times of need. In fact, you guys ([REDACTED]) actually threatened me because you didn't like my 'tone'... The 'tone' of a suffering victim was apparently offensive to some of you.

Following the informative newsletters you guys send to us one would get the impression that you are open to feedback and really do care about your stakeholders. Unfortunately, this simply was not my experience. What I learned from the debacle was to avoid dealings with you people... period... being compliant, forthcoming and honest with you guys significantly injured me and those close to me.

I am a person that realises one cannot fix something if they sit around waiting for someone else to do it for them... In this spirit I am writing to you today. I also realise that none of you will probably see this correspondence for what it is and will become offended. That is NOT my intent.

I will simply re-iterate that the recent changes to the HCPA have the potential to cause significant harm unless you guys do better than you did with me in [REDACTED]. Convince me that you are somehow accountable if you get it wrong and ruin someone.... Convince me that you are more honest than you were in [REDACTED]..... Convince me that your systems have improved since [REDACTED].....

Thank you for your consideration of this matter on my behalf.

Sincerely,

Devon Rutz-Coveney

*Doctor of Dental Surgery, USA*